Livestock Office
Thin Client Install

18/02/2022

Contents

Install Thin Client.

Download the Livestock Office thin client:

http://ssi.co.nz/downloads/thin/files/LiveStockOfficeThinClientInstall7108.exe

Double click the downloaded file to run the install.

- Select **Install for anyone using this Computer** then click **Next**
- Change the Server Address to the IP address or name of the server where Livestock Office is installed.
  - o The Demo system server address is: **cloud.shebiz.nz**
  - o If the Livestock Office database is on the same computer as this Thin Client installation, use server address: 127.0.0.1
- Enter the Server Port No for Livestock Office.
  - o The Demo system port is: **7010**
  - o You can find your Server Port in **Help > About** from the Livestock Office main menu
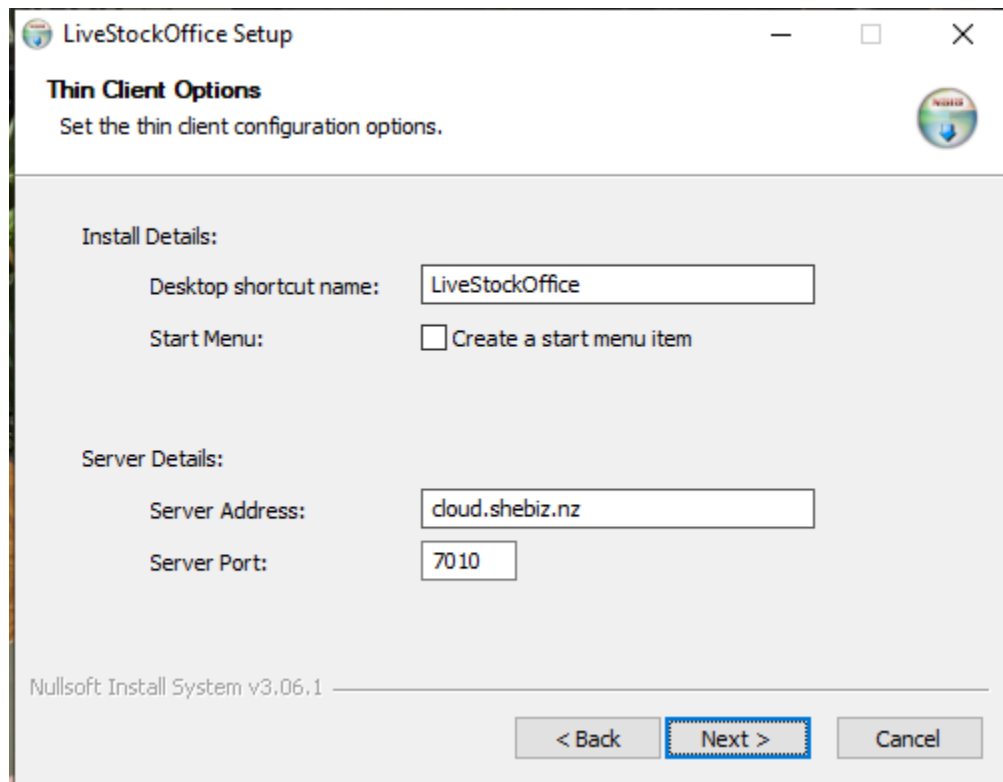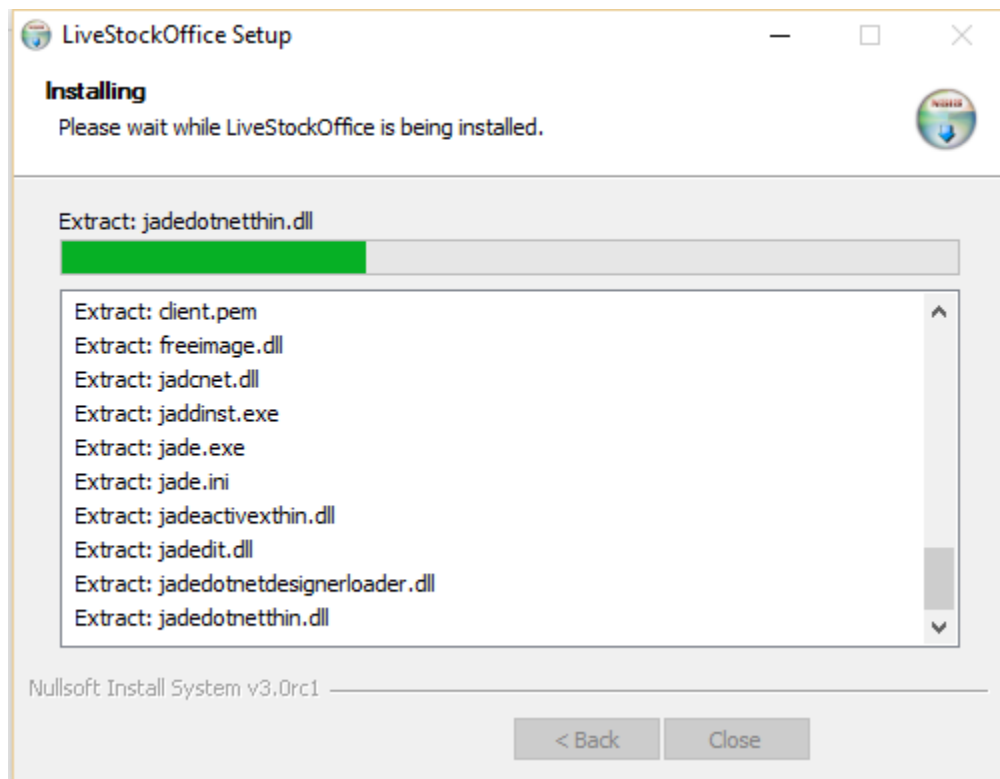

LiveStockOffice Setup

- Click **Next**

- Either accept the default install location, use the **Browse** button to install to a different path or change the name to append DEMO so it overwrite any existing LiveStock Office Thin Client.
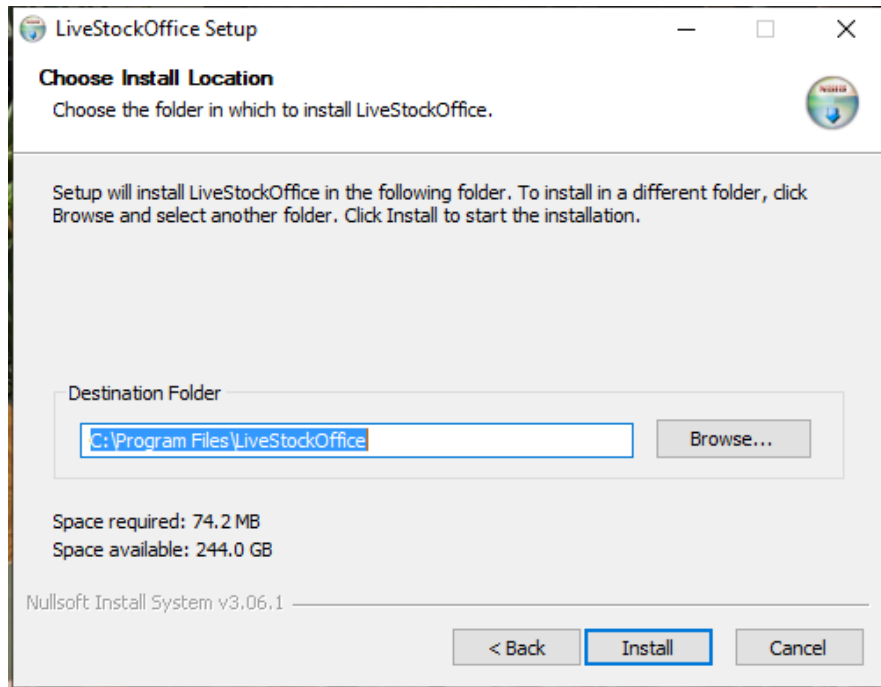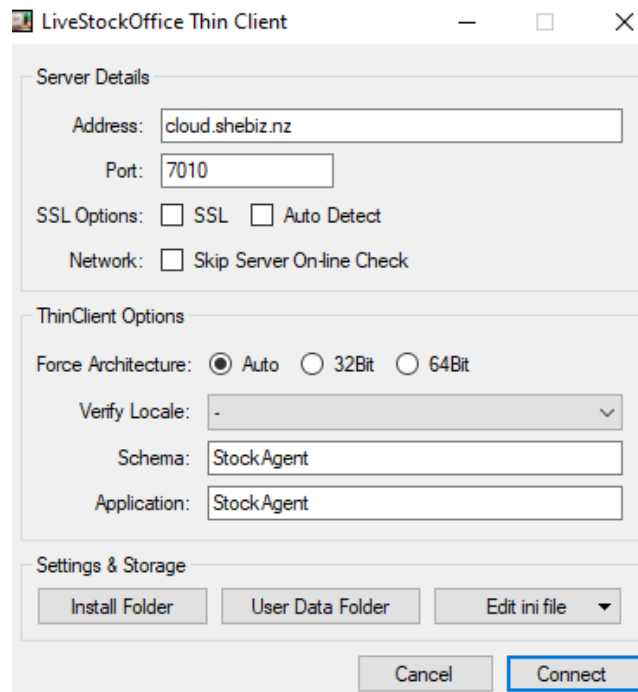

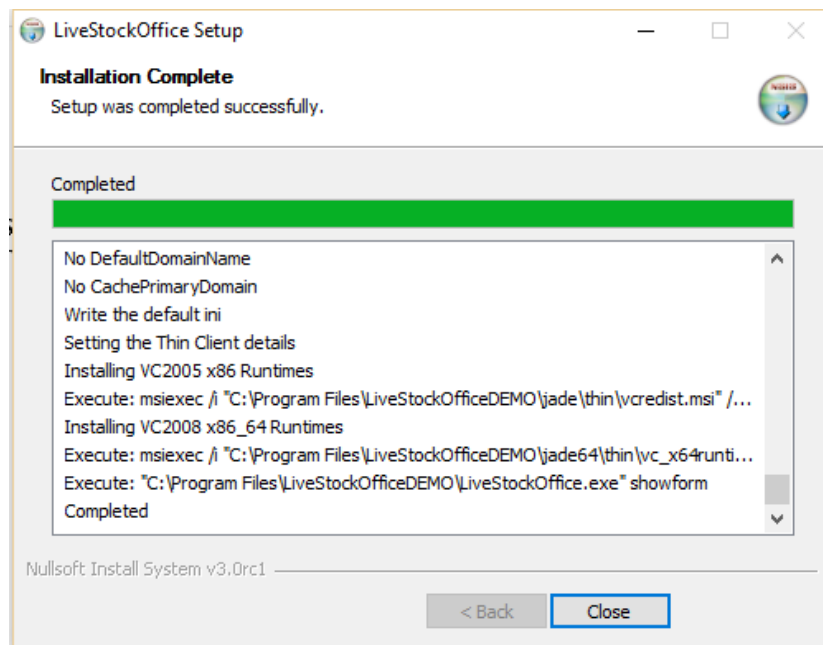Install Location

- Click **Install**

Installing

- Check Settings:
  - o Your system may need SSL ticked. Check with your administrator or Shebiz Ltd if unsure.

Settings

- Click **Save & Connect**
- The Thin Client will be automatically updated, then the install completed.

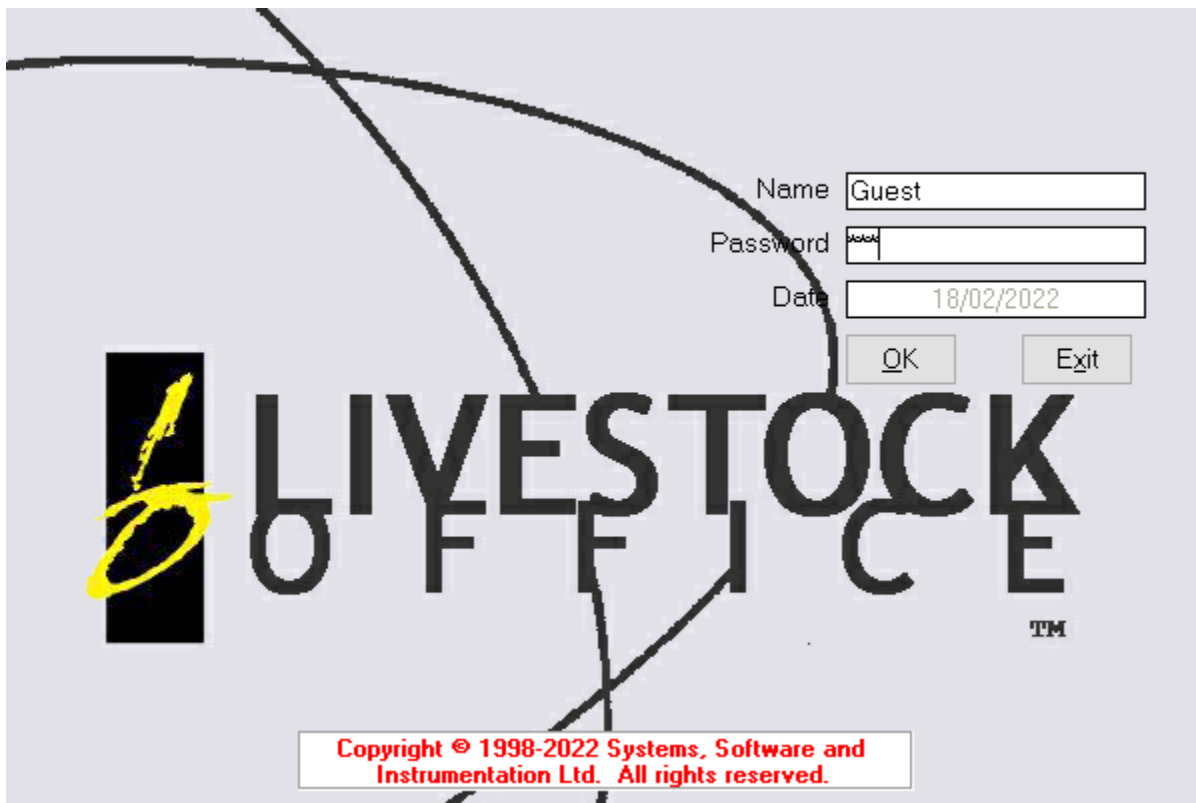Installation Complete

- Click **Close**

Run Thin Client

There will be a new LiveStockOffice icon will be on your desktop:

Desktop Icon

Double click to open LiveStockOffice and log in using your credentials.
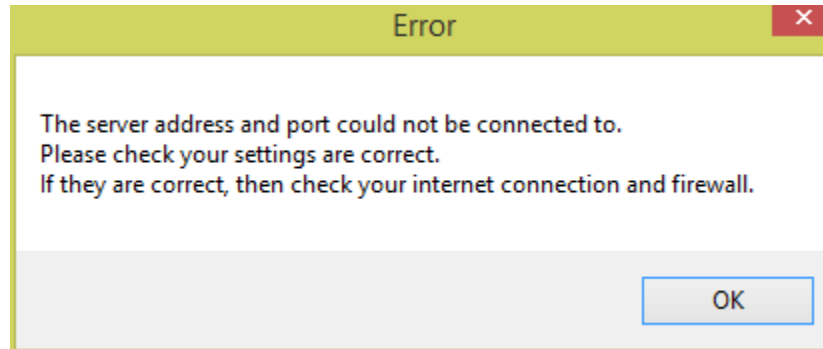

Login Screen

Demo system credentials:
- Demo Username: **Guest**
- Password: *Please contact Shebiz Ltd for the current password.*
- Click **OK**

You will now be logged into the Livestock Office Demo system.

Note: All information on this system is public so when entering data please use fictitious names and details.
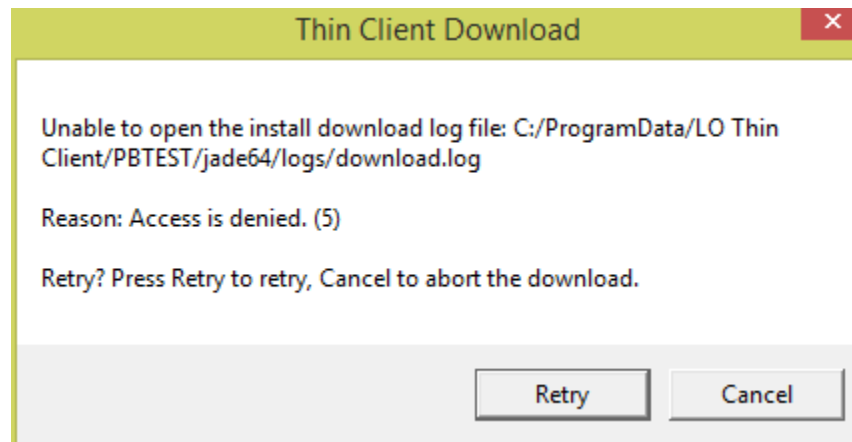
Troubleshooting

1. Cannot connect to Server:

- Check you are connected to the internet.
- When you click OK the server details will display, check the **Server Address** and **Port Number** are correct.
- Contact Livestock Office if still unable to connect.

2. Automatic Update Fails.

- Right click on the Thin Client shortcut and choose, **Run As Administrator.**
- You will only need to do this for the automatic update, after that the thin client will run as usual.