Livestock Office Thin Client Install

21/08/2025

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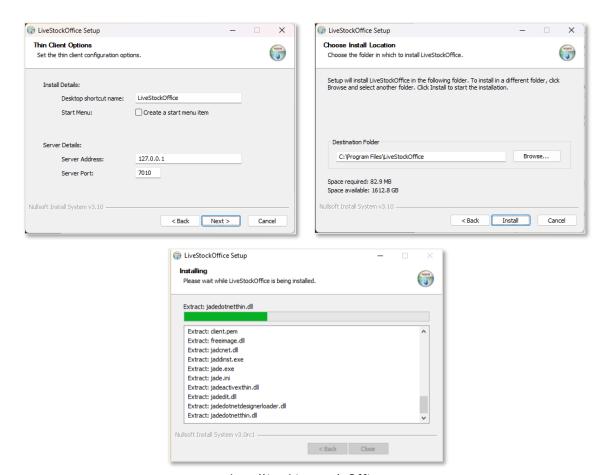
Install Thin Client.

Download the Livestock Office thin client:

http://www.ssi.co.nz/downloads/thin/files/LiveStockOfficeThinClientInstall20002.exe

Double click the downloaded file to run the install.

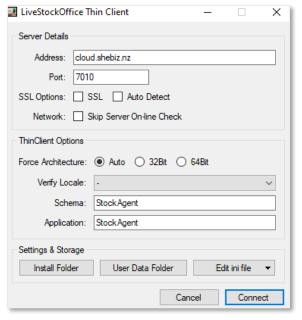
- Select Install for anyone using this Computer then click Next
- Enter the Server Address to the IP address or name of the server where Livestock Office is installed.
 - The Demo system server address is: cloud.shebiz.nz
 - If the Livestock Office database is on the same computer as this Thin Client installation, use server address: 127.0.0.1
- Enter the Server Port No for Livestock Office.
 - The Demo system port is: 7010
 - You can find your Server Port in Help > About from the Livestock Office main menu
- Click Next
- Either accept the default install location, use the **Browse** button to install to a different path or change the name, i.e. to append DEMO, so it does not overwrite any existing LiveStock Office Thin Client.
- Click Install



Installing Livestock Office



- · Check Settings:
 - o Your system may need SSL ticked. Check with your administrator or Shebiz Ltd if unsure.

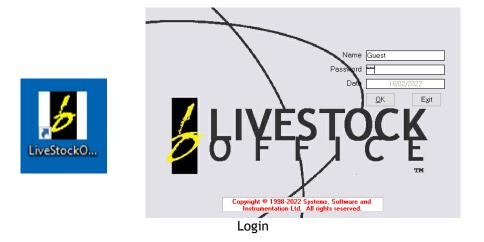


Settings

- Click Save & Connect
- The Thin Client will be automatically updated, then the install completed.
- Click Close on the Installation Complete window

Run Thin Client

There will be a new LiveStockOffice icon will be on your desktop:

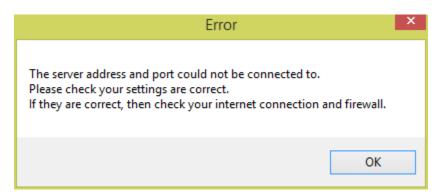


Double click to open LiveStockOffice and log in using your credentials.

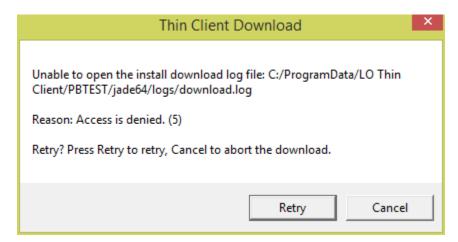


Troubleshooting

1. Cannot connect to Server:



- Check if SSL should be ON or OFF.
- Check you are connected to the internet.
- When you click OK the server details will display, check the Server Address and Port Number are correct.
- Contact Livestock Office if still unable to connect.
- 2. Automatic Update Fails.



- Right click on the Thin Client shortcut and choose, Run As Administrator.
- You will only need to do this for the automatic update, after that the thin client will run as usual.