

Livestock Office

Thin Client Install

21/08/2025

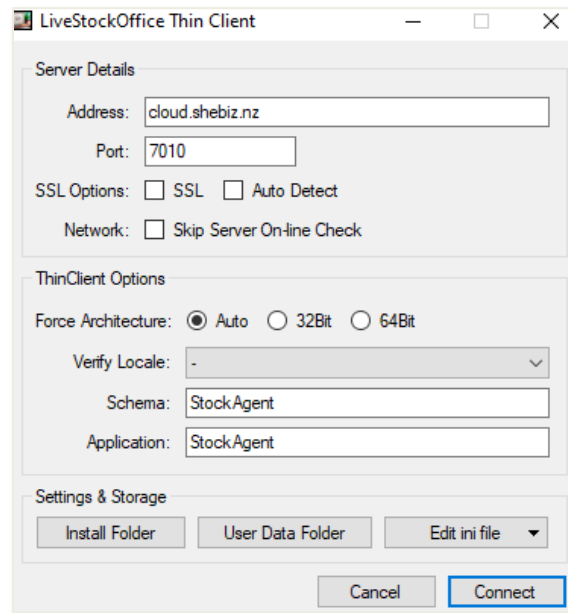
Contents

Install Thin Client. 2

Run Thin Client..... 3

Troubleshooting..... 4

- Check Settings:
 - Your system may need SSL ticked. Check with your administrator or Shebiz Ltd if unsure.

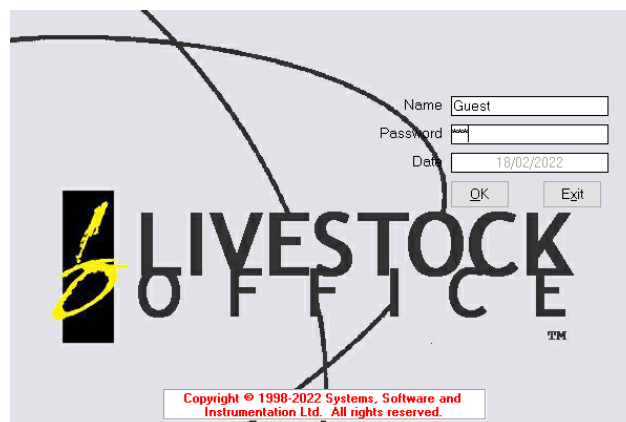


Settings

- Click **Save & Connect**
- The Thin Client will be automatically updated, then the install completed.
- Click **Close** on the **Installation Complete** window

Run Thin Client

There will be a new LiveStockOffice icon will be on your desktop:

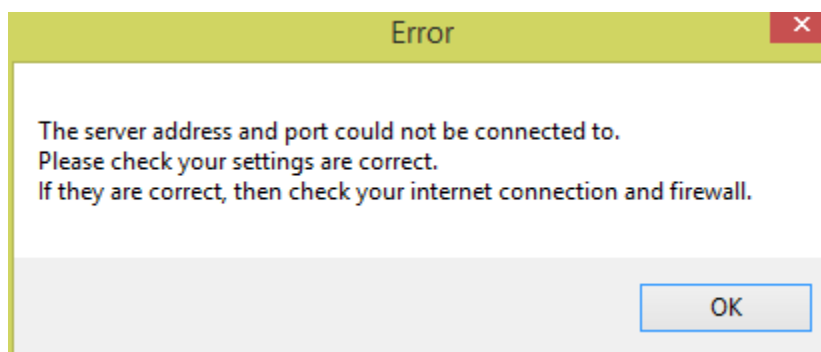


Login

Double click to open LiveStockOffice and log in using your credentials.

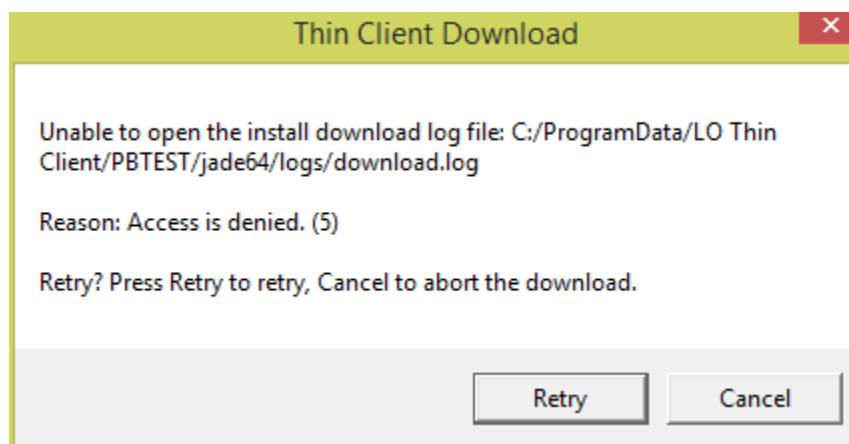
Troubleshooting

1. Cannot connect to Server:



- Check if SSL should be ON or OFF.
- Check you are connected to the internet.
- When you click OK the server details will display, check the **Server Address** and **Port Number** are correct.
- Contact Livestock Office if still unable to connect.

2. Automatic Update Fails.



- Right click on the Thin Client shortcut and choose, **Run As Administrator**.
- You will only need to do this for the automatic update, after that the thin client will run as usual.